

**Patients Rights**

As a patient in the State of Georgia, you have the following rights, which ensure respectful, informed, and equitable care: Effective 02/11/2015

**1. Respect and Dignity**

You have the right to be treated with respect, dignity, and courtesy at all times, regardless of race, gender, age, religion, national origin, disability, or sexual orientation.

**2. Privacy and Confidentiality**

Your medical records and personal information will be kept confidential in accordance with federal (HIPAA) and Georgia state laws. You have the right to access your medical records and request amendments.

**3. Informed Consent**

You have the right to receive accurate and complete information about your condition, treatment options, and potential risks in a manner you can understand.

You have the right to participate in decisions about your care and to give informed consent before any procedure or treatment.

**4. Access to Care**

You have the right to receive timely and appropriate medical care. You may choose your healthcare provider, subject to availability and applicable policies.

**5. Refusal of Treatment****Kate Lyker, Administrator**

Phone: 912-352-3120

Address: 728 E. 67<sup>th</sup> Street  
Savannah, GA 31405

**10. Financial Information and Billing**

You have the right to receive clear, detailed information about your healthcare costs and billing practices.

You have the right to know if your care is covered by insurance and what out-of-pocket expenses you may incur.

**11. Non-Discrimination**

You have the right to receive care free from discrimination based on race, color, national origin, age, disability, or sex, in accordance with Georgia and federal laws.

**Patient Responsibilities**

As a patient, you also have responsibilities to help ensure effective, respectful, and safe healthcare. These responsibilities include:

**1. Provide Accurate Information**

You are responsible for providing accurate and complete information about your health, including past illnesses, hospitalizations, medications, allergies, and any other health-related issues.

**2. Follow Treatment Plans**

You are responsible for following the recommended treatment plan, including attending appointments, taking medications as prescribed, and following through with medical advice.

If you choose not to follow the plan or refuse treatment, you are responsible for the consequences.

**3. Respect for Healthcare Providers and Staff**

You are responsible for treating all healthcare providers, staff, and other patients with respect and courtesy.

**4. Financial Responsibilities**

You are responsible for understanding your insurance coverage and for ensuring that any financial obligations related to your care are met in a timely manner.

You should ask questions about costs, insurance coverage, and payment plans as needed.

**5. Ask Questions and Express Concerns**

Effective 02/11/2015

You have the right to refuse any treatment or procedure, even if it is recommended by your healthcare provider.

You have the right to be informed of the potential medical consequences of refusing treatment.

**6. Second Opinions and Specialist Referrals**

You have the right to seek a second opinion or request a referral to a specialist if needed.

**7. Pain Management**

You have the right to appropriate assessment and management of pain.

**8. Advance Directives**

You have the right to create advance directives, such as a living will or durable power of attorney for healthcare, and to have them honored by your healthcare providers.

**9. Grievances and Complaints**

You have the right to express concerns or complaints about your care and to expect a prompt and fair response without fear of retribution. Complaints may be filed with:

**Georgia Department of Community Health:**

Phone: (404) 656-4507

Address: 2 Peachtree Street NW, Atlanta, GA 30303 Website:

<https://dch.georgia.gov>

**12. Research Participation**

You have the right to be informed if your care involves research and to refuse participation without compromising your access to care.

**13. Continuity of Care**

You have the right to continuity of care and to be informed of available services when transitioning between healthcare providers.

You are responsible for asking questions when you do not understand your diagnosis, treatment, or any instructions provided by your healthcare team.

If you have concerns about your care, you are encouraged to express them promptly to your healthcare provider.

**6. Respect Privacy and Facility Rules**

You are responsible for respecting the privacy and confidentiality of other patients and adhering to the rules and regulations of the healthcare facility.

**7. Advance Directives and Emergency Contact Information**

You are responsible for providing copies of any advance directives and updating emergency contact information as needed.

**8. Keeping Appointments**

You are responsible for keeping scheduled appointments and notifying the clinic as soon as possible if you need to cancel or reschedule.

**9. Personal Health and Safety**

You are responsible for taking an active role in your healthcare, including managing your lifestyle, diet, and preventive health measures to the best of your ability.